

# Partnership Funding Application – Update July 2022



## 1. NAME OF ORGANISATION AND CHARITY NUMBER IF APPLICABLE

**Name:** Citizens Advice Torridge, North, Mid & West Devon (CATNMWD)

Charity registration no. 1068486

Company registration no. 03520698

## 2. LEAD CONTACT NAME AND CONTACT DETAILS:

Vicki Rowe CEO [vicki.rowe@ruraldevoncab.org.uk](mailto:vicki.rowe@ruraldevoncab.org.uk) Tel: 01237 879140

## 3. SERVICES PROVIDED BY YOUR ORGANISATION:

**(A brief summary of all services and bullet points will suffice)**

We offer confidential advice and information online, over the phone, and in person, for free.

People rely on us because we're independent, confidential and totally impartial.

Our charity covers four Devon Districts of Torridge, North Devon, Mid Devon and West Devon, serving a population of over 300,000 people. Last year, 2021/22 we helped 13,343 people with 32,269 problems and brought over £8.1 million back into the local economy.

In West Devon specifically we helped 2,225 people with 5,198 problems and generated £783,936 of additional household income for families in West Devon. 74% of advice given in West Devon was in relation to Welfare Benefits, Debt and Housing.

We are regulated by the Financial Conduct Authority (FCA) and accredited by the Advice Quality Standards agency (AQS).

In addition to advice work we campaign for changes in policy and practices when society is unfair. Our current focus is on the cost of living crisis, particularly rising energy prices.

## 5. AMOUNT (£) OF FUNDING RECEIVED FROM WEST DEVON BOROUGH COUNCIL IN 2021/22 AND HOW THAT FUNDING WAS SPENT

£32,900 The funding received by WDBC contributes to the day to day service in Okehampton and Tavistock, together with the telephone, webchat and Facebook messenger service members of the public in West Devon access daily.

## 6. WHAT OTHER INCOME/FUNDING DO YOU RECEIVE AND HOW DO YOU SPEND IT?

We receive grant funding from DCC, Town and Parish Councils and through Trust and Grant giving organisations. In addition we have a number of funded projects which financially contribute to the local service. Funding is used to cover the cost of the multi-channel service in West Devon to include: rent for both the Okehampton and Tavistock offices, utility costs across the West Devon offices, training costs for recruiting and training volunteers, maintaining and developing digital services, staffing costs, professional fees (auditors/legal fees) and insurance policies, volunteer expenses for travel, stationery and communication costs, I.T. equipment, maintenance and office equipment.

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## 7. PLEASE EXPLAIN IN YOUR OWN WORDS WHY YOUR SERVICES ARE NEEDED BY RESIDENTS IN WEST DEVON.

The Covid Pandemic and war between Russia and Ukraine has and will continue to have a significant detrimental effect on the economy of West Devon as well as the health and wellbeing of many of our clients and workforce alike. Nationally 1.3 million homes have fallen into council tax arrears alongside a 20% drop in household income with household debts in general increasing as a result. The crisis has adversely affected many areas of society particularly those in insecure employment, and those who have health problems. Evidence also shows that these effects are heightened in rural areas such as West Devon, and that general anxiety levels are high about the increased risk of debt, redundancy and potential loss of jobs and homes.

The recent increase in fuel and energy costs and inflation in general has led to the current cost of living crisis which will cause further concerns for our services users and society as a whole. Our data shows that visits to our cost-of-living home page were up by 27% last week, indicating that more and more people are feeling concerned and or impacted.

As the main advice giving agency in West Devon, we are alert to the potential problems facing our clients and well placed to provide continued advice to members of the local community.

Our data shows that we are only meeting around 30% of the demand for our service. This is due to both increasing demand and the loss of volunteers through the Covid pandemic period. There has never been a more crucial time for West Devon Borough Council to support the local Citizens Advice service to better meet demand and to enables us to continue to provide high quality advice and information to the people of West Devon.

## 8. HOW DO YOUR SERVICE(S) ALIGN TO 'A PLAN FOR WEST DEVON' PRIORITIES FOR OUR COMMUNITIES?



### Strengthening our communities

An area that our communities can be proud of



### Enhancing community wellbeing

Every resident is able to live a healthy and active life



### Improving homes

Every resident has access to a quality and safe home

**Strengthening our communities:** Providing advice and information so that people understand their rights and responsibilities which often involves access to welfare benefits resulting in increased household income: Working in partnership with the council on local schemes such as Help for Ukrainian families: We are a volunteer led charity, offering a wide range of volunteering opportunities locally within our offices in Okehampton and Tavistock.

**Enhancing Community Wellbeing:** We know there is a direct link between financial hardship and wellbeing. Supporting people to understand their welfare benefit entitlements, increasing family income, providing advice on debt and housing and assisting people in fuel poverty has a positive impact on people's mental health. 3 out of 4 of the people we help report feeling less stressed, less depressed and less anxious following our advice and 90% said they would recommend our service to family and friends.

**Improving homes:** We help people to understand their rights and responsibilities in relation to housing issues, support them to understand and claim welfare benefit entitlement to help people who are struggling financially to stay in their homes. We also provide advice on care related welfare benefits such as Attendance Allowance resulting in more people being able to afford care

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and support to continue living at home. We provide energy advice to assist with the cost of energy and supporting people to become more energy efficient.

Please send completed form to Neil Hawke [neil.hawke@swdevon.gov.uk](mailto:neil.hawke@swdevon.gov.uk) by Wednesday 7<sup>th</sup> September 2022

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<p><b>1. NAME OF ORGANISATION AND CHARITY NUMBER IF APPLICABLE</b></p> <p>Name: <b>West Devon Community &amp; Voluntary Services</b></p> <p>Charity registration no. 1119730</p> <p>Company registration no. 6115797</p>
<p><b>2. LEAD CONTACT NAME AND CONTACT DETAILS:</b></p> <p>Karen Nolan 07704 156007; karen@westdevoncvcs.org.uk</p>
<p><b>3. SERVICES PROVIDED BY YOUR ORGANISATION:</b> <b>(A brief summary of all services and bullet points will suffice)</b></p> <p><b>A) Support to not-for-profit groups &amp; organisations</b></p> <ul style="list-style-type: none"><li>• One to one support for not for profit groups and organisations across West Devon including<ul style="list-style-type: none"><li>○ Governance advice</li><li>○ Funding advice</li><li>○ Awareness raising of good practice through newsletters, workshops and website</li><li>○ Recruiting volunteers</li><li>○ Business /financial planning</li></ul></li><li>• Workshops and other opportunities for individuals and groups to come together to build skills</li><li>• Circulating regular newsletters on best practice, new initiatives and funding opportunities</li><li>• Holding and managing funds for smaller, new groups during their set up phase</li></ul> <p><b>B) Supporting Volunteering/Active Citizenship</b></p> <ul style="list-style-type: none"><li>• Volunteering support through on-line brokerage and advertising of opportunities via our website and other community platforms.</li></ul> <p><b>C) Supporting Community Wellbeing</b></p> <ul style="list-style-type: none"><li>• Making information available about local services in printed form via <b>In Touch Tavi &amp; In Touch Oke (and now In-touch Ukraine)</b></li><li>• Facilitating town based forums through the Okehampton and Tavistock Health and Wellbeing Alliances – for all groups and agencies to work together to identify unmet needs and find collective, achievable and potentially sustainable solutions.</li><li>• Using partnership approach co-ordinating delivery of those solutions working with local groups and agencies – increasing their resilience and therefore that of the community they serve.</li><li>• Supporting individuals to access services provided by the voluntary sector through social prescribers.</li></ul> <p><b>D) Securing Additional Inward Investment</b></p> <ul style="list-style-type: none"><li>• Managing and co-ordinating projects bringing additional funding into the Borough including<ul style="list-style-type: none"><li>○ Social prescribing in partnership with the two Primary Care Networks and adult social care supporting the health and wellbeing of individuals in West Devon</li><li>○ Transitions moneywise - providing the link between not for profit sector services and debt/money advice and providing intelligence about the sector, co-ordinating events across the borough to raise awareness of services available.</li><li>○ Hospital Discharge support for residents across the Borough – aligned with social prescribers.</li><li>○ Supported volunteering – Tavistock only – supporting individuals with learning disabilities or other vulnerabilities to participate in their communities</li><li>○ Dedicated community building resource aligned to the two main towns</li><li>○ Warmer Healthier Homes in partnership with Tamar Community Energy and South Dartmoor Energy across West Devon and South Hams</li></ul></li></ul> <p><b>E) Intelligence Gathering / Community Voice</b></p> <ul style="list-style-type: none"><li>• Speaking up for our local organisation to ensure their voice is heard at strategic, county level meetings and to ensure they are not used inappropriately</li></ul>

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- Collecting and maintaining intelligence about the not for profit sector in West Devon.
- Working with our Devon Voluntary Action partners to delivery a new community platform Devon Connect and administering and moderating the West Devon/South Hams landing page.

## 5. AMOUNT (£) OF FUNDING RECEIVED FROM WEST DEVON BOROUGH COUNCIL IN 2021/22 AND HOW THAT FUNDING WAS SPENT

£5,100

Contribution to staff wages and organisation running costs

Estimated running costs 21-22 £25,500 – Core CVS costs only

## 6. WHAT OTHER INCOME/FUNDING DO YOU RECEIVE AND HOW DO YOU SPEND IT?

We receive funding from various funders relating to our project work which supports our services. These include the National Lottery, Primary Care Networks, Adult & Social Care, Energy Savings Trust, Livewell Southwest, ICS

Depending on the conditions attached to the funding, this is used to cover salaries, running costs as well as specific items

Such funding accounted for £175,000 21/22

## 7. PLEASE EXPLAIN IN YOUR OWN WORDS WHY YOUR SERVICES ARE NEEDED BY RESIDENTS IN WEST DEVON.

Over the past two years we have shifted our delivery so that it now provides support to any Voluntary, Community or Socially Enterprising groups (our 'core CVS services') and also to individuals through our project work (social prescribers) connecting individuals to the services offered by groups in our sector.

By providing a dual focused service we are able to gather intelligence around community need and work with communities groups to support development of activities.

Our support of voluntary and community activity whether to formal constituted not for profit organisations or individuals who need support to develop a service, is entirely focused on addressing needs within communities, ultimately for the benefit of residents.

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### 8. HOW DO YOUR SERVICE(S) ALIGN TO 'A PLAN FOR WEST DEVON' PRIORITIES FOR OUR COMMUNITIES?



#### **Strengthening our communities**

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can be proud of



#### **Enhancing community wellbeing**

Every resident is able to live a  
healthy and active life



#### **Improving homes**

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to a quality and safe home

Our services and projects directly align with the Strengthening our Communities and Enhancing Community Wellbeing priorities.

Strengthening communities through supporting local groups to become more resilient and enhance their capacity to support residents.

Enhancing Community Wellbeing by connecting individuals with services to improve their wellbeing

Our Specific Warmer Healthier Homes project in which West Devon CVS is the lead agency in partnership with Tamar Energy and South Dartmoor Energy also supports the improving homes priority.

We ensure that all services provided are compatible with, and in accordance with the identifying protected characteristics, set out in the Equality Act 2010.

Please send completed form to Neil Hawke [neil.hawke@swdevon.gov.uk](mailto:neil.hawke@swdevon.gov.uk) by Wednesday 7<sup>th</sup>  
September 2022

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<p><b>1. NAME OF ORGANISATION AND CHARITY NUMBER IF APPLICABLE</b></p> <p><b>Name: Okehampton Community and recreation association</b></p> <p>Charity registration no. <a href="#">1011839</a></p> <p>Company registration no.</p>
<p><b>2. LEAD CONTACT NAME AND CONTACT DETAILS: Ian Blythe</b> <b>ian@ocrasport.org.uk</b></p>
<p><b>3. SERVICES PROVIDED BY YOUR ORGANISATION:</b></p> <p><b>OCRA is a charity that provides sporting and recreational opportunities for the inhabitants of Okehampton Parish, Tavistock and their surrounding villages.</b></p> <p>Current OCRA activities include:</p> <ul style="list-style-type: none"><li>• Walking Football</li><li>• Badminton</li><li>• Pilates</li><li>• Exercise Classes</li><li>• Special needs activities</li><li>• Volleyball</li><li>• Basketball</li><li>• Community activities</li></ul> <p>Facility management of local sporting facilities enabling local sporting and social clubs to provide opportunities for physical and wellbeing activities.</p> <p>We also facilitate a programme of sports and activity festivals for the local area's primary schools, many of which fall under the umbrella of the National School Games awards. We also deliver school curriculum sessions within smaller primary schools and regular after school sessions.</p> <p>OCRA is also the sports and community development partner for Fusion Leisure in West Devon based around their centres' in Okehampton and Tavistock.</p> <p>In the previous academic year (September 21-August 22) we have facilitated over 25000 individual attendances through our programmes this excludes those clubs that access the facilities for hire we manage.</p>
<p><b>5. AMOUNT (£) OF FUNDING RECEIVED FROM WEST DEVON BOROUGH COUNCIL IN 2021/22 AND HOW THAT FUNDING WAS SPENT</b></p> <p><b>£1333.00</b></p> <p>Core costs: The amount covers 105 hours of core funding for the Manager of OCRA, this equates to 2 hours per week for the administration of the School Sports Co Coordinator (SSCO) role within OCRA. Which facilitates the School Sports Festivals, curriculum PE and after school delivery. Plus the delivery of the Sports and Fitness Festival in Okehampton and School holiday activity programme.</p>

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## 6. WHAT OTHER INCOME/FUNDING DO YOU RECEIVE AND HOW DO YOU SPEND IT?

OCRA receives funding from Fusion Leisure as their partner for Sports and Community Development in West Devon. These monies underpin our delivery of OCRA clubs at Fusion centres in Okehampton and Tavistock, plus the delivery of initiatives and events that are of benefit to the local community. These include the delivery of activities for free at local fairs (Okehampton May Fair, Belstone, Sticklepath, Yelverton, and South Zeal to name a few). The money is also spent within our work in schools for the provision of medals, certificates and trophies alongside our holiday scheme provision.

OCRA has received funding for the core costs of the business from Okehampton United Charities (OUC) this has been used to pay for the administration of the charity's finances, the clerk, administration and part funding the management of OCRA. We have applied again although this funding is not guaranteed.

Small donations have been applied for via localities funding, town councils, the mayor and other local charities which are applied to specific purposes (Sports festival, new equipment, etc.)

All other monies are generated through participants of our activities, donations and membership fees, these are carefully set to cover costs and generate a small surplus to contribute towards the core costs of the business including the cost of running the Pavilion. The café and event hire act as our commercial arm and are structured now towards breaking even.

## 7. PLEASE EXPLAIN IN YOUR OWN WORDS WHY YOUR SERVICES ARE NEEDED BY RESIDENTS IN WEST DEVON.

Our activities, clubs and facilities provide the opportunity for over 25000 individual attendances for the parish of Okehampton, the Hamlets, Tavistock and surrounding areas. We also provide the hire of facilities for a number of clubs in the local area which reaches a further 500 plus individuals each week, 30 weeks of the year.

This breadth of delivery promotes physical and mental wellbeing for all those that access us, reduced social isolation and the opportunity for all to try something as our scope expands towards the recreational remit of the charity. This includes new sessions for mums and children; male dementia suffers; work readiness; disadvantaged children and the establishment of the Pavilion as a truly community based establishment.

## 8. HOW DO YOUR SERVICE(S) ALIGN TO 'A PLAN FOR WEST DEVON' PRIORITIES FOR OUR COMMUNITIES?



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Please send completed form to Neil Hawke [neil.hawke@swdevon.gov.uk](mailto:neil.hawke@swdevon.gov.uk) by  
Wednesday 7<sup>th</sup> September 2022



West Devon  
Borough  
Council

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<p><b>1. NAME OF ORGANISATION AND CHARITY NUMBER IF APPLICABLE</b></p> <p>Name: <b>Okehampton &amp; District Community Transport Group</b></p> <p>Charity registration no. 1024617</p> <p>Company registration no. n/a</p>
<p><b>2. LEAD CONTACT NAME AND CONTACT DETAILS: Mrs Sue Wonnacott, Manager, Unit 3 Okehampton Business Park, Higher Stockley Mead, Okehampton, EX20 1FJ 01837 55000</b></p>
<p><b>3. SERVICES PROVIDED BY YOUR ORGANISATION:</b> <b>(A brief summary of all services and bullet points will suffice)</b></p> <ul style="list-style-type: none"><li><b>Ring &amp; Ride bus service for shopping</b></li><li><b>Lifestyle trips</b></li><li><b>Wheelchair accessible transport to healthcare and for social journeys</b></li><li><b>Volunteer Car Scheme for health and social journeys</b></li></ul>
<p><b>5. AMOUNT (£) OF FUNDING RECEIVED FROM WEST DEVON BOROUGH COUNCIL IN 2021/22 AND HOW THAT FUNDING WAS SPENT</b></p> <p>£9442</p> <p>The money is used to help maintain our Ring and Ride service as we cover a wide rural area which means costs of fuel/maintenance/driver/insurance far outweigh the fares we charge. We have had a few issues with one of our buses which has meant long periods in the garage for repairs including a complete new tail-lift unit. This has caused a huge amount of unexpected expense and cancellations for some bookings.</p> <p>At a Trustees meeting in June we agreed to raise the car fares due to the fuel prices, these increases took place from 1st July. The clients will now pay 55p per mile with a £3 booking fee and the local journeys will increase to £5 for the basic return journey in town. We decided not to increase the bus fares and will continue to subsidise them by applying for grants and fundraising as we feel that it is important to give everyone the opportunity to get out and about for their mental and physical wellbeing. Our Wheelchair Accessible Vehicles will also remain at the same fares.</p>
<p><b>6. WHAT OTHER INCOME/FUNDING DO YOU RECEIVE AND HOW DO YOU SPEND IT?</b></p> <p>We receive a grant from Devon County Council and also request help from all our local parish councils. Our car scheme costs @ £16,500 per annum to run so any extra funding helps keep this running.</p>
<p><b>7. PLEASE EXPLAIN IN YOUR OWN WORDS WHY YOUR SERVICES ARE NEEDED BY RESIDENTS IN WEST DEVON.</b></p> <p>There is a very poor service of public transport in our area. Most of our clients cannot access a bus stop due to mobility so require a door to door service which we offer.</p> <p><b><u>Volunteer Car &amp; Wheelchair Accessible Scheme</u></b> April 2021 to March 2022 We carried 2894 passengers, 97 in wheelchairs on 4994 journeys. We received 612 cancellations (much higher than usual due to the ongoing problems with staff at hospitals) and were unable to help 95 requests, mainly due to the extremely short notice provided. Our drivers covered 95277 miles and donated 7600 volunteer hours assisting our clients. This scheme costs £26000 per year to run.</p>

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We are still very keen to find volunteers in both the Chagford/Whiddon Down area and also Lewdown area, these are both on the edge of our area and with other schemes not currently running, we have had to send our volunteers long distances to cover requests which is not economically viable but we do not want to refuse any requests and have recently helped clients outside of our area as they had no alternative options.

We were pleased to be able to offer help to some Ukrainian refugees who needed collecting from Bristol Airport on 30<sup>th</sup> May. One of our previous drivers kindly drove our minibus up and brought them back to their new accommodation in Okehampton.

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Our aim is to improve the health and wellbeing of our clients by providing accessible door to door transport for both social and health journeys.

Please send completed form to Neil Hawke [neil.hawke@swdevon.gov.uk](mailto:neil.hawke@swdevon.gov.uk) by Wednesday 7<sup>th</sup>  
September 2022

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## 1. NAME OF ORGANISATION AND CHARITY NUMBER IF APPLICABLE

**Name:** Tavistock and District Ring & Ride Service

**Please note:** When Tavistock & District Local Transport Partnership (TDLTP) Charity No: 1079282 ceased operating in May 2019, Devon County Council engaged a driver contractor to take on the charity's driver and part-time co-ordinator, offering continuity of service for the scheme's regular users. DCC also provide the accessible vehicle for the service.

DCC has maintained this arrangement which operated on a limited basis during the pandemic and which continues to work well as existing passengers are encouraged to return to making journeys plus new passengers are being introduced to the service due to a change in their mobility and other circumstances over the past two years. The co-ordinator produces quarterly updates on scheme usage to monitor uptake and adjusts the timetable according to passenger demand.

The Tavistock Ring & Ride is complementary to the Okehampton and District Ring & Ride scheme – between the two services, coverage is offered across the District.

Charity registration no.

Company registration no.

2. **LEAD CONTACT NAME AND CONTACT DETAILS:** C/O Karen Rose, Community Transport Adviser, Devon County Council Transport Co-ordination Service, County Hall, Exeter EX2 4QD Tel: 01392 382123

## 3. SERVICES PROVIDED BY YOUR ORGANISATION:

**(A brief summary of all services and bullet points will suffice)**

- A door to door Ring & Ride minibus service for disabled, frail elderly and rurally isolated people to reach essential shopping in Tavistock from outlying parishes, where there are no public transport alternatives available to them.
- Passengers book to travel in advance and the bus collects them from their front door. The driver assists passengers onto the bus and helps to load/unload shopping from the bus as required.
- The vehicle is equipped with a lift to transport passengers using wheelchairs and for those passengers who cannot manage steps.

## 5. AMOUNT (£) OF FUNDING RECEIVED FROM WEST DEVON BOROUGH COUNCIL IN 2021/22 AND HOW THAT FUNDING WAS SPENT

£6,533 from WDBC towards the operating costs of the service including vehicle, fuel, maintenance, administration costs, part-time booking co-ordinator and professional driver.

## 6. WHAT OTHER INCOME/FUNDING DO YOU RECEIVE AND HOW DO YOU SPEND IT?

- DCC meet the costs of the driver and co-ordinator, administration and also provides and maintains the Ring & Ride accessible vehicle. The WDBC grant makes a vital contribution to these costs. Fares are also collected on the service although this contributes only a small proportion of the income (Only 1,838 in 21/22)

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- We have arranged for the operator to also provide a school contract, utilising the same vehicles as the Ring & Ride at different times of the day, which contributes to sharing the overall costs of the service.

- **PLEASE EXPLAIN IN YOUR OWN WORDS WHY YOUR SERVICES ARE NEEDED BY RESIDENTS IN WEST DEVON.**

- The Ring & Ride service helps local residents who cannot use public transport to get out independently to shop and use the local amenities in Tavistock. Many Ring & Ride passengers are unable to walk very far – even to their nearest bus stop – and without this service, they would lose their independence, affecting physical and mental wellbeing and making them more reliant on other statutory health and care services which are already under significant pressure. The Ring & Ride service offers companionship and an opportunity to get out and about for those who would otherwise be lonely and isolated. The pandemic has illustrated just how important it is for vulnerable residents to have a lifeline connecting them to local services.

- **HOW DO YOUR SERVICE(S) ALIGN TO ‘A PLAN FOR WEST DEVON’ PRIORITIES FOR OUR COMMUNITIES?**



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The Ring & Ride service is central to community wellbeing – enabling residents to live healthy and active lives by offering independence - getting out and about and to live in their own homes for longer whilst making their own choices. The service supports health and wellbeing by offering a safe reliable service with help from a professional driver, and the opportunity to have a change of scenery, to socialise onboard and at their destination. Ring & Ride delivers an inclusive and accessible service, ensuring that the most vulnerable local people are not excluded for reasons of age, infirmity, disability or geographic isolation. There are also positive environmental benefits of passengers travelling together reducing individual car use.

Please send completed form to Neil Hawke [neil.hawke@swdevon.gov.uk](mailto:neil.hawke@swdevon.gov.uk) by Wednesday 7<sup>th</sup>  
September 2022

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### 1. NAME OF ORGANISATION AND CHARITY NUMBER IF APPLICABLE

Name: Cornwall and West Devon Mining Landscape World Heritage Site Partnership Board

### 2. LEAD CONTACT NAME AND CONTACT DETAILS:

Sally Weston, [sally.weston@cornwall.gov.uk](mailto:sally.weston@cornwall.gov.uk), 01872 322 222 (voice activated dialling)

### 3. SERVICES PROVIDED BY YOUR ORGANISATION: (A brief summary of all services and bullet points will suffice)

The Partnership is the Steering Group for the World Heritage site and membership comprises the 3 principle Local Authorities within whose area the WHS sits – Cornwall, Devon County and West Devon Borough Councils – as well as the National Trust, both Cornwall and Tamar Valley Areas of Outstanding Natural Beauty and nominees from the Devon and Cornwall Association of Local Councils.

The principle governance is the UNESCO Convention on the Protection of World Natural and Cultural Heritage (World Heritage Convention), to which the UK government is a signatory State Party. The Steering Group coordinates activity to deliver the Convention's goals on behalf of the Department for Culture, Media and Sport. The World Heritage Convention has 4 key obligations for World Heritage Sites – Protect, Conserve, Present and Transmit. Successful application of these obligations is reliant upon member Local Authorities and related agencies taking strategic, collaborative actions which address these themes.

We are part-way through our 2020-2025 Management Plan which outlines the Strategic Actions to be undertaken during the life of the plan to address the Protection, Conservation, Presentation and Transmission of the Site. UNESCO's 17 Sustainable Development Goals (SDGs) were aligned with these 4 obligations and in turn, they complement and support WDBC's A Plan for West Devon.

Protection is delivered by the Planning system and the Supplementary Planning Document to help guide decision making. Following training provided in 2019, ongoing support is available from the World Heritage Site team and there is a strong relationship with Planning and associated officers within the Local Authorities.

Conservation and heritage led regeneration remain high on our agenda with on-going support for Tavistock Guildhall and the recent approval of Key Centre status for the refurbished site. For the third year the WHS is working with the Cornish Buildings Group whose awards recognise the best architectural and design standards and from a WHS perspective, to highlight excellence in new buildings or restorations which enhance the World Heritage Site. This year has seen two applications from Tavistock, one of which will receive a WHS commendation.

Presentation activities are designed to ensure communication about, engagement with, and access to the Site is sustainable and equitable. We do this via our social media and website presence as well as working with partner organisations such as Cornwall and Tamar Valley Areas of Outstanding Natural Beauty and the National Trust, with whom some of the Site overlaps, to ensure access is maintained and enhanced where possible – for example interpretation at Tavistock Guildhall and the

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other two Key Centres (Heartlands in Redruth and Geevor in St Just) to enable and encourage access to the wider World Heritage Site.

Transmission is closely linked to Presentation, sharing the aim of engaging with a wide range of audiences to increase the understanding of the World Heritage Site and its outstanding universal value and includes fostering and developing local destination networks as well as online resources to ensure access by the widest possible audience. Two examples of this are the number of school projects undertaken in recent years, teaching Devonian and Cornish children about their mining heritage and engaging them with cultural skills and, the WHS team's work with BAFTA award winning director Mark Jenkin on his recent film "Enys Men", looking at ecological issues and filmed within the World Heritage Site.

### 5. AMOUNT (£) OF FUNDING RECEIVED FROM WEST DEVON BOROUGH COUNCIL IN 2021/22 AND HOW THAT FUNDING WAS SPENT

West Devon Borough Council contribute £4,000 per annum to the project delivery budget of £29,000.

This is invested in the work programme as agreed by all three Local Authorities for projects which deliver the World Heritage Convention objectives as outlined in the Management Plan under the principles of Conservation, Protection, Transmission and Presentation. There is also 'mission critical' work which directly influences the retention of World Heritage Status. Many projects also attract further external grant aid or contributions, enhancing the value of the core budget. The following are examples of how the budget has been spent in 2021/22:

- As part of good practice and from a mission critical perspective, the Partnership Board has been subject to a Governance Review, carried out by an external body to help ensure the Board is operating efficiently and effectively, optimising its sphere of influence across Cornwall, Devon and beyond
- The Tamara Landscape Partnership project is underway, to which the WHS has contributed financial and in-kind resource to support the project strands
  - The Mineworkers' Smallholding research being delivered through project strand 1A Small Detail/Big Difference will establish the number and distribution of former mineworkers' smallholdings across the Tamara project area in east Cornwall and west Devon in the nineteenth century. This will provide a greatly enhanced understanding of the role of subsistence farming in mining populations in the area and inform individual World Heritage Site planning advice responses going forward
- In 2021 a research project was commissioned by the World Heritage Site Office to assess the distribution and number of mine managers from Cornwall and west Devon that were working at mine sites elsewhere in Britain in the nineteenth century. The resulting Mine Management report and Access database contains 878 entries and records the details of 540 individual mining personnel. Of these, 419 were born in Cornwall, 94 were born in Devon and 27 were born in other counties (with Cornish or Devon parentage). Of the total 878 entries there were 446 recorded in Wales, 361 in England, 48 in The Isle of Man and 23 in Scotland. This is understood to be the first mining migration project of this type undertaken with respect to individuals from Cornwall and west Devon and enhances our understanding of the movement of mine management in Britain in the nineteenth century considerably.



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- During 2020/21 Cornish Caretakers explored mining heritage and landscapes with primary school children from Tavistock, Camborne and St Just (building on work begun in 2020), delivering learning workshops in class including the use of our “Mines and Ladders” learning boardgame. This was followed by site visits within the World Heritage Site by the school children to create digital content which will then be hosted on a newly developed, interactive online platform for use in the classroom and beyond. The children have learnt about mining and their own cultural heritage as well as developing media industry skills such as camera work, performance, script writing, directing and more. The platform will deliver free online learning via a tool made by the school children involved for other children, with the potential for further content to be added in future. The project is delivered in partnership with Palores Productions owned by writer and actor, Edward Rowe. The interactive content is due to go live in September 2022.

### 6. WHAT OTHER INCOME/FUNDING DO YOU RECEIVE AND HOW DO YOU SPEND IT?

Cornwall Council, as the lead Partner, host the World Heritage Site team and funds establishment costs and the WHS team. Devon County Council also make a project delivery budget contribution.

Depending on project work being undertaken, we submit funding or grant bids to enable us to undertake specific elements of those projects according to the nature of the funding offered.

All income generation is aligned to the Management Plan strategic actions, to help enable us to fulfil the stated project principles.

### 7. PLEASE EXPLAIN IN YOUR OWN WORDS WHY YOUR SERVICES ARE NEEDED BY RESIDENTS IN WEST DEVON.

The World Heritage Convention objectives are designed to support local communities to benefit from and become involved in the management of their internationally significant heritage assets. With the introduction of the SDGs, the aims and objectives to support communities is even more explicit – for example ‘good health and well-being’; ‘sustainable cities and communities’; ‘decent work and economic growth’ and ‘climate action’. All the principles in the Management Plan are cross-referenced to the SDGs, showing clearly the link from the specific project to the wider Goal.

At a local level, our projects are designed in consultation with Partnership member organisations including WDBC officers and members, informed by evidence and data gathered from them. This means our work is guided by the local community’s definition of needs and priorities.

We also liaise with Parish and Town Councils (and they are represented on the Partnership Board) to enable collaborative working and the incorporation of opportunities arising from having the World Heritage status to support their initiatives and activities.



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## 8. HOW DO YOUR SERVICE(S) ALIGN TO ‘A PLAN FOR WEST DEVON’ PRIORITIES FOR OUR COMMUNITIES?



### Strengthening our communities

An area that our communities can be proud of



### Enhancing community wellbeing

Every resident is able to live a healthy and active life



### Improving homes

Every resident has access to a quality and safe home



### Stimulating a thriving economy

A Borough that attracts high quality employment opportunities and space for business to grow



### Growing our natural environment

An environment where people and nature thrive together











### Adapting our built environment

Planning for the future, celebrating the past

The 2020-2025 Management Plan principles and UNESCO SDGs play strongly and directly into the priorities outlined in A Plan for West Devon. A table showing all 17 SDGs is attached and links to the Management Plan are included.











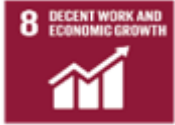







The table below shows some examples of the four strategic actions from the current Management Plan to fulfil our policies and how they link to A Plan for West Devon’s priorities (a link to the full suite of actions within the Management Plan is also included below):

<p>Protection</p>	<p>Ecological and climate survey of the Site</p> <p>Implementation of WHS training for planners and elected members</p> <p>Advocate Conservation Area appraisal updates and management plans</p>	 <p><b>Enhancing</b> community wellbeing</p> <p>Every resident is able to live a healthy and active life</p>  <p><b>Improving</b> homes</p> <p>Every resident has access to a quality and safe home</p>  <p><b>Adapting</b> our built environment</p> <p>Planning for the future, celebrating the past</p>	 <p><b>13</b> CLIMATE ACTION</p>  <p><b>14</b> LIFE BELOW WATER</p>  <p><b>15</b> LIFE ON LAND</p>  <p><b>16</b> PEACE, JUSTICE AND STRONG INSTITUTIONS</p>  <p><b>11</b> SUSTAINABLE CITIES AND COMMUNITIES</p>
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		 <p><b>Growing</b> our natural environment <small>An environment where people and nature thrive together</small></p>	
Conservation	<p>Identify opportunities to support emergency response co-ordination</p> <p>Investigate funding sources (and trends) to support the income generation strategy</p> <p>Exploration of partnerships with skills providers/trainers to integrate traditional building skills into curricula</p>	 <p><b>Strengthening</b> our communities <small>An area that our communities can be proud of</small></p>  <p><b>Improving</b> homes <small>Every resident has access to a quality and safe home</small></p>  <p><b>Stimulating</b> a thriving economy <small>A Borough that attracts high quality employment opportunities and space for business to grow</small></p>  <p><b>Growing</b> our natural environment <small>An environment where people and nature thrive together</small></p>  <p><b>Adapting</b> our built environment <small>Planning for the future, celebrating the past</small></p>	   
Presentation	<p>Explore new models of community engagement, participation and management in order to strengthen public access, identify and pursue shared objectives and diversify income</p> <p>Development of new partnerships to explore and optimise the potential role of the Site to contribute to physical and emotional health...e.g. work with GPs and health providers to connect to the Social Prescribing Network</p> <p>Sustainable transport plans which support visitor management</p>	 <p><b>Strengthening</b> our communities <small>An area that our communities can be proud of</small></p>  <p><b>Enhancing</b> community wellbeing <small>Every resident is able to live a healthy and active life</small></p>  <p><b>Stimulating</b> a thriving economy <small>A Borough that attracts high quality employment opportunities and space for business to grow</small></p>	   

# Partnership Funding Application – Update July 2022

		 <p><b>Growing</b> our natural environment <small>An environment where people and nature thrive together</small></p>  <p><b>Adapting</b> our built environment <small>Planning for the future, celebrating the past</small></p>	
<p>Transmission</p>	<p>Develop transnational relationships with Cornish mining-related sites overseas and explore how to realise the potential benefits from these relationships for communities and businesses in Cornwall and West Devon</p> <p>Continue to develop learning activities as a focus for the Management Plan</p> <p>Promote new partnerships to create new models of community engagement and new funding sources to support these</p>	 <p><b>Strengthening</b> our communities <small>An area that our communities can be proud of</small></p>  <p><b>Enhancing</b> community wellbeing <small>Every resident is able to live a healthy and active life.</small></p>  <p><b>Stimulating</b> a thriving economy <small>A Borough that attracts high quality employment opportunities and space for business to grow</small></p>  <p><b>Growing</b> our natural environment <small>An environment where people and nature thrive together</small></p>  <p><b>Adapting</b> our built environment <small>Planning for the future, celebrating the past</small></p>	    



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## Partnership Funding Application – Update July 2022

WHS Management Plan: [Cornish Mining WHS - Management Plan](#)

From within the plan, the suite of strategic actions: [CM WHS Management Plan page 149-180.pdf \(cornishmining.org.uk\)](#)

UNESCO Sustainable Development Goals:

[THE 17 GOALS | Sustainable Development \(un.org\)](#) (history and info behind each one)



Please send completed form to Neil Hawke [neil.hawke@swdevon.gov.uk](mailto:neil.hawke@swdevon.gov.uk) by Wednesday 7<sup>th</sup> September 2022

# Partnership Funding Application – Update July 2022



<p><b>1. NAME OF ORGANISATION AND CHARITY NUMBER IF APPLICABLE</b></p> <p>Name:            Young Devon</p> <p>Charity registration no. 1057949</p> <p>Company registration no.</p>
<p><b>2. LEAD CONTACT NAME AND CONTACT DETAILS:</b></p> <p>Jamie Keyse – Wellbeing Manager Tel – 07894724610 Email – jamie.keyse@youngdevon.org</p>
<p><b>3. SERVICES PROVIDED BY YOUR ORGANISATION:</b> (A brief summary of all services and bullet points will suffice)</p> <p>We are a charity that has been supporting young people across Devon since 1949. Our team of 186 staff and 102 volunteers deliver services from 15 sites across the county and our outreach programme supports young people in rural locations. Building quality relationships is at the centre of every service offered. We want to make a difference to young people’s lives in four key areas.</p> <p>Developing the skills to succeed Increasing access to help for Mental Health Improving the quality of accommodation Making sure young people’s voices are heard</p> <p>As a result our staff, volunteers and hosts ensure that each week 140 young people receive accommodation and homelessness support, 120 young people improve their mental health and 50 young people, who are victims of crime, receive mentoring support to deal with the trauma of crime. Our Skills Team support 100 young people to access employment and training.</p> <p>We are asking for a continuation of the £2500 yearly funding we receive from West Devon District Council. This funding provides 5 hours of a Counsellors time, seeing 4 young people each week. This funding ensures that we are able to provide a face to face Counselling service for young people in Tavistock that can be accessed by young people from across West Devon.</p> <p>In the last financial year we supported 30 young people, providing 166 counselling sessions through this funding in Tavistock.</p> <p>Young Devon has supported an additional 70 young people across West Devon which relates to an extra 287 sessions through our wider Devon Wellbeing service – this has often been remotely or young people have had to travel to Exeter or Newton Abbot.</p> <p>With the continuation of funding will ensure that the young people and families have a range of ways of accessing support, including telephone, website and face to face. Young People will be given initial wellbeing telephone calls and assessment followed by 6 sessions person centred counselling.</p> <p>The service will also</p> <ul style="list-style-type: none"><li>- Provide self help resources and conversations via email and telephone</li></ul>

## Partnership Funding Application – Update July 2022



- The opportunity for young people to join our virtual Wellbeing Café, or specific therapeutic groups.
- Work in partnership with local GP surgery to have an easy access to support in an appropriate setting
- Engagement with other services, such as school or CAMHS, where appropriate to support strategies for young people's continued wellbeing.

### 5. AMOUNT (£) OF FUNDING RECEIVED FROM WEST DEVON BOROUGH COUNCIL IN 2021/22 AND HOW THAT FUNDING WAS SPENT

Young Devon received £2500 from West Devon Borough Council in 2021/22.

This funding pays for one counsellor working 5 hours a week in Abbey Surgery supporting 4 young people per week. We are able to provide a face to face option in Tavistock as a result of this funding – without this young people would need to travel to one of our other bases (most likely Exeter or Newton Abbot).

Young Devon provides added value to WDBC as this service benefits from the wider Young Devon Wellbeing offer – which is not included as part of the funding from WDBC as this amount simply covers the wages of the Counsellor in Tavistock.

The Added Value we provide includes

- 2 hours per month management time- assessing cases, making appointments
- Clinical Supervision of the Counsellor – 2 hours per month (the cost of this is shared with other projects the Counsellor works on).
- Engagement with wider networks both in the locality but county wide to promote young people's mental health and the issues being experienced by young people in West Devon.
- Young Devon's partnerships with other organisations, such as CAMHS to promote the best outcomes for young people.

### 6. WHAT OTHER INCOME/FUNDING DO YOU RECEIVE AND HOW DO YOU SPEND IT?

Young Devon had a turnover of £ 4,430,342 in 2021-22. Of that total 85% is spent on delivery of the services that meet our strategic objectives and only 15% is spent on management and oversight.

This revenue ensures that each week we can provide:

**Skills:** We help young people develop the skills they need to succeed. Impact: In any one week 40 young people take part in courses and 60 get mentoring support to access employment and training.

**Wellbeing:** We increase access for young people to get support with mental health. Impact: In any one week 120 young people improve their mental health and, in partnership with the police, 50 young people, who are victims of crime, receive mentoring support.

**Accommodation:** We work to improve the quality of accommodation for young people. Impact: In any one week we provide long term and homeless support for 140 young people.

**Voice:** We ensure that young people get their voice heard. Impact: In any one week 25 young people help shape and co-design services for the benefit of others.



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### **7. PLEASE EXPLAIN IN YOUR OWN WORDS WHY YOUR SERVICES ARE NEEDED BY RESIDENTS IN WEST DEVON.**

Young Devon have been providing Counselling and Wellbeing Support for young people in Tavistock for over 10 years. In this time we have built strong referral pathways that enable young people to access support and excellent links within the Tavistock area with schools, surgeries and other organisations. This gives us specific experience of working in the local area, and have continued to offer face to face sessions in Tavistock.

Our Wellbeing Service runs Wellbeing support for young people across the whole of Devon which supports this funding and enables us to offer greater options for young people as a result.

Young People's mental health has been massively impacted by Covid 19 and the Global Pandemic. At Young Devon we have seen over 100% increase in demand from young people reaching out for support with their mental health. Young People have particularly struggled with the various challenges of the pandemic We have seen an increase in the numbers of young people experiencing anxiety (with 87% of all young people reporting anxiety along with other challenges), but also increasing isolation, a lack of confidence and self worth. We have seen an increase in severity of the feelings young people are experiencing with increasing numbers of young people sharing thoughts of suicide or self harm.

In West Devon we saw an overall increase in demand of 76%. West Devon also saw higher proportions of young people speak about Anxiety (93%) and Low Confidence (87%).

Our Wellbeing support gives young people

- the opportunity to have a Wellbeing Conversation with a therapist within 3 weeks of their first contact. This enables young people to be heard discuss what is happening for them and then to have choice about what they want to happen next.
- This funding enables us to provide an option of face to face Counselling sessions which otherwise would not be an option in Tavistock. While we have provided remote support options all the way through the Pandemic we are now seeing an increasing proportion of young people wanting face to face support and choosing to wait for this over remote working.
- Young people also have the option to access the wider support available through the Young Devon Wellbeing service which includes individual CBT sessions, Wellbeing Café groups, and therapeutic groups.
- During the course of Counselling each young person is assessed using the YP-CORE. This tool is able to monitor young people's progression and distance travelled, as well as showing the effectiveness of our service. This measure shows that 81% of young people report improvements in their mental health as result of their intervention with Young Devon.

Additional Value provided by Young Devon

- We have created a strong partnership with Abbey GP Surgery that provides a strong pathway for referrals but also efficient use of resources with a shared room at the surgery. This is especially important as it makes the service more accessible and means young people do not have to travel so see anyone face to face – which with the increasing cost of travel is critical to maintain local settings.
- Young Devon have a clearly defined Safeguarding procedure (available on request), which supports the wider Wellbeing Service. This enables us to effectively work with young

people who are experiencing greater risk to safely support their needs while working with their wider support network. We work closely with parents, schools and statutory services such as CAMHS to support young people and create appropriate plans.

- The Safeguarding policy includes the requirement for the counsellor to identify and report possible cases of significant risk of harm to children and young people originating from any disclosures. This will include disclosures relating to alleged physical, emotional, sexual abuse and / or neglect which overrides any confidentiality agreement between counsellor and the young person.
- For all non-urgent referrals to CAMHS the counsellor will make a referral to CAMHS using the local referral pathway.
- Young Devon have excellent links into multi-agency forums around young people and families, for example Early Help. This enables us to promote the needs of young people and families in wider settings.
- Young Devon has a clearly defined complaints procedure (available on request). In the event of a complaint being made the Counselling Co-ordinator will ensure this procedure is carried out.
- Young Devon has Professional Indemnity Insurance that covers the Counsellor’s practice.
- All counsellors are appointed subject to a satisfactory Disclosure and Barring Service check (enhanced level)
- Our Counsellors work to the national BACP (British Association for Counselling and Psychotherapy) standards.

## 8. HOW DO YOUR SERVICE(S) ALIGN TO ‘A PLAN FOR WEST DEVON’ PRIORITIES FOR OUR COMMUNITIES?



### Strengthening our communities

An area that our communities  
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### Enhancing community wellbeing

Every resident is able to live a  
healthy and active life



### Improving homes

Every resident has access  
to a quality and safe home

Meeting the Wellbeing needs of local people

- Enabling local young people greater access to counselling and mental health support without having to travel out of the district.
- Counselling provides young people with the ability to discuss their challenges, identify coping strategies and ways forward that enable them to achieve in other areas of their life and in their community.
- Often parents contact in crisis not knowing how best to help their child, we are able to provide strategies and signpost to specific help for parents as well as giving them a way of accessing support for their child.
- Young People’s mental health is a massive national challenge, we work in partnership with the council, schools, GPs and other local organisations to respond to this issue.
- Devon has above the national average for young people between the ages of 10 – 24 years being admitted to hospital as a result of self-harm in addition the above average admissions for Mental Health conditions<sup>4</sup>
- Our Counselling service is well regarded (with excellent feedback and outcomes for young people) but within West Devon but also across the wider county. Value for money - Young Devon



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provides wider services than commissioned with the counselling service through the added value of Young Devon's wider resource.

- By piggy backing on the wider Service Tavistock council are achieving clear value for money. As a standalone service this would cost a minimum of 5k.

- Through the GP surgery accommodating this service for no cost this partnership working is offering mutual benefit.

Please send completed form to Neil Hawke [neil.hawke@swdevon.gov.uk](mailto:neil.hawke@swdevon.gov.uk) by Wednesday 7<sup>th</sup> September 2022